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WELCOME TO NEW ENGLAND

Our family and organization are honored to have the privilege of hosting the 2023 Army-Navy game here at Gillette Stadium, bringing America's Game to New England. This landmark event extends far beyond the football field, bringing people together from across the nation for a celebration of sport and country, honoring the brave men and women who are willing to make the ultimate sacrifice to defend our freedoms. The Army-Navy Game is the ultimate showcase of physical, mental and strategic acumen, and most importantly, an opportunity for our country to show their respect and reverence for the nation's brightest young military minds. To have the opportunity to welcome this historic occasion to Gillette Stadium and New England for the first time is an incredible honor.

Beyond Gillette Stadium, Massachusetts' and New England's unrelenting passion for history, tradition and sports rivalries makes the Commonwealth a fitting location for America's Game. The very fabric of the United States of America has deep roots in this region, tying back to the first battles of the America Revolution, which took place right here in Massachusetts. Additionally, our Commonwealth is the vey place where the National Guard, Army and Navy each were founded, and is the home of the USSS Constitution, the oldest naval vessel afloat. This rich history is an integral part of the makeup of both the New England region and the nation itself, and we can't wait to add another chapter with the 2023 Army-Navy Game.

Much like any successful organization, Gillette Stadium's strength lies in its people. Our championshipcaliber team consists of the smartest, most dedicated and diligent professionals in the industry, who will work tirelessly to execute this event with unmatched enthusiasm, championship expertise and experience. Here at Gillette Stadium, we have enduring respect, dedication and support for our military servicemen and women, with our organization, the Patriots and Revolution working to support these true Patriots and American heroes in many meaningful ways.

The Patriots and Revolution were the first professional sport organizations to reserve a seat in recognition of those soldiers who are POW/MIA, and the Patriots are one of the few NFL teams to have an active-duty reservist on the 53-man roster. We take great pride in serving as a leading example of the connection between sport and service and are honored to build on this tradition as the host of this great game.

While Gillette Stadium is accustomed to being on the biggest stage as the home of the six-time Super Bowl Champion Patriots and New England Revolution, host of seven AFC Championship games and more, nothing compares to the pageantry, history and tradition of the Army-Navy game. We are incredibly proud to host America's Game at Gillette Stadium and thrilled for the opportunity to welcome the Army and Navy teams, their families and all the patriots attending the game for an unforgettable weekend.

We are all Patriots,

Robert Kraft



AMERICA'S GAME

ARMY-NAVY GAME PRESENTED BY USAA ARMY AND NAVY WILL BATTLE FOR THE 124th TIME ON DECEMBER 9 AT GILLETTE STADIUM

For the first time in its 124-year series history, the storied Army-Navy rivalry will find the Black Knights and Midshipmen playing at Gillette Stadium in Foxborough, Massachusetts, on December 9, 2023. Only 10 Division I-A rivalries have featured more games than the Army-Navy series.

This revered series began when Cadet Dennis Mahan Michie accepted a "challenge" from Naval Academy Midshipmen for a football game against the Cadets. That first contest was held on "The Plain" at West Point on November 29, 1890. The more experienced Mids, who had been playing organized football since 1879, defeated the Cadets 24-0. Army claimed victory in the 2022 matchup, which saw the first-ever overtime contest between the two teams. Quinn Maretzki's 39-yard field goal gave the Black Knights a 20-17 victory in double-overtime from Lincoln Financial Field in Philadelphia, PA.

Other venues that have hosted America's Game are: West Point (4); Annapolis (3); Palmer Stadium, Princeton (1); Franklin Field, UPenn (18); Polo Grounds, New York (9); Baltimore Stadium (2); Soldier Field, Chicago (1); Yankee Stadium, New York (2); Municipal/John F. Kennedy Stadium, Philadelphia (41); Veterans Stadium, Philadelphia (17); Rose Bowl, Pasadena (1); Giants Stadium, New Jersey (4); M&T Bank Stadium, Baltimore (2); Lincoln Financial Field, Philadelphia (14); FedEx Field, Maryland (1); and MetLife Stadium, New Jersey (1).

The Army-Navy series has been tied on 13 occasions (five times since 1979). The latest tie came following Navy's victory in 2004. The Mids' win in 2005 gave Navy its first edge in the series since 1993. Until winning in 1980 to break a 37-37-6 stalemate, Navy had not led in the series standing since 1921, just after the 24th meeting between the academies.

CBS Sports reaffirmed its commitment to broadcasting the storied rivalry to a national audience with a new agreement until 2028. The Army-Navy Game presented by USAA will be the only college football game contested on the second Saturday in December, a departure from its recent history of being played a week earlier opposite several conference championship contests.

Since 2009, USAA has been the proud Presenting Sponsor of the Army-Navy Football Game ("America's Game"). USAA is among the premier providers of banking products, insurance, investments, and financial planning to current and former members of the U.S. military and their families – including the Cadets and Midshipmen from the two academies.

Courtesy: 2023 Army West Point Media Guide



GAME SPONSORS



PRESENTING SPONSOR: USAA

Since 2009, USAA has been the proud Presenting Sponsor of the Army-Navy Football Game ("America's Game"). As Presenting Sponsor, USAA has supported the Army-Navy Game through various national media, promotional, cause marketing and on-site activities. The Army-Navy Game is honored to partner with USAA as the Presenting Sponsor.



PARTICIPATING PARTNERS: Chevrolet, The Exchange, Duke Cannon Supply Co., Palantir

Army-Navy Game Participating Partners receive substantial national advertising, IP, promotional, on-site, cause marketing, and VIP ticket and hospitality benefits. Participating Partners are branded as major partners of America's Game, and help to promote the unique, national and international scope of the Army-Navy Game. The Army-Navy Game is proud to partner with Chevrolet, The Exchange, Duke Cannon Supply Company and Palantir as Participating Partners.





We're glad you're here.

Make the most of your Army-Navy weekend experience!







Providence is proud to be hosting servicemen and women, veterans and fans for the **2023 Army-Navy Game presented by USAA** on December 9 at Gillette Stadium.

While here, explore the city and indulge in delicious meals, browse through our eclectic shops, and experience fun things to do, including WaterFire, a multisensory art installation featuring bonfires floating in the rivers of downtown.







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SCHEDULE OF EVENTS

THURSDAY, DECEMBER 7, 2023

5:00 PM - End of Game Fan Fest and Patriots Watch Party Enel Plaza, Gillette Stadium Join us in Enel Plaza for the Fan Fest! Interact with game sponsors and be sure to stay to watch the Patriots take on the Steelers in Pittsburgh on Thursday Night Football. Kickoff is scheduled for 8:15 pm.

FRIDAY, DECEMBER 8, 2023

- **8:00 AM** Patriot Games No. 1: Tug of War Minute Man National Park, Lincoln, MA
- **9:30 AM** Patriot Games No. 2: Best of Three Boston Common, Boston, MA
- **11:30 AM** Recycled Rides Faneuil Hall, Boston, MA USAA in partnership with Chevrolet presents a vehicle to one United States Army Veteran and one United States Navy Veteran.
- **11:30 AM** Patriot Games No. 3: Pull-Up Competition Faneuil Hall, Boston, MA
- **11:30 AM** Pep Rally Faneuil Hall, Boston, MA The Academy pep bands and cheerleaders will inspire the Boston community during a pep rally at Faneuil Hall/Quincy Market.
 - **1:30 PM** Debate Old South Meeting House, Faneuil Hall, Boston, MA Cadets and Midshipmen square off in a 2 vs. 2 debate.
 - **1:45 PM** Patriot Games No. 4: Relay Race Bunker Hill Monument/USS Constitution
- 4:30 PM USS Constitution Holiday Lights USS Constitution, Boston, MA
- 5:00 PM Fan Fest Enel Plaza, Gillette Stadium
- 6:15 PM Pipes and Drums Hynes Convention Center, Boston, MA
- 6:15 PM Battle for the Bands Hynes Convention Center, Boston, MA
- 6:45 PM Cheer Competition Hynes Convention Center, Boston, MA

TIMES SUBJECT TO CHANGE.



ARMY-NAVY FAN FEST

The Army-Navy Fan Fest will open to the general public Thursday, December 7, and Friday, December 8 in an effort to provide fans, who do or don't have game tickets, the opportunity to enjoy the experience of the historic first-ever game in New England. This will be the first time the fan fest opens early and will coincide with a New England Patriots vs. Pittsburgh Steelers watch party in the fan fest during Thursday night. Additional entertainment to potentially include military bands will be announced at a later date.

On game day, the Army-Navy Fan Fest will open at 11:00 AM when stadium gates open. Fans will be able to enjoy the experience before or after the March-On in the Enel Plaza until 3:00 PM.

THURSDAY, DECEMBER 7, 2023 Patriots Watch Party & Army-Navy Fan Fest

Enel Plaza • 5:00 PM, End of Patriots Game Watch the Patriots take on the Steelers in Pittsburg on Thursday Night Football and enjoy the Army-Navy Fan Fest.

FRIDAY, DECEMBER 8, 2023

Army-Navy Fan Fest

Enel Plaza • Gillette Stadium • 5:00 PM-10:00 PM Shop Patriot Place, dine at local restaurants, and enjoy the Army-Navy Fan Fest.

SATURDAY, DECEMBER 9, 2023

Army-Navy Fan Fest

Enel Plaza, Gillette Stadium • 11:00 AM to 3:00 PM Get to Gillette Stadium early on game day to experience the Army-Navy Fan Fest.



PATRIOT GAMES

The Patriot Games sponsored by USAA is a spectacular two-day competition between Cadets & Midshipmen. Points are entered through five events. The Games will be conducted beginning Friday, December 8 at the Minute Man National Park with more events taking place at Boston Common, Faneuil Hall, USS Constitution and Bunker Hill. The final event will take place Saturday, December 9 at Gillette Stadium prior to the game.

FRIDAY, DECEMBER 8, 2023

8:00 AM — Tug of War • Minute Man National Park, Lincoln, MA

9:30 AM — Best of Three • Boston Common

11:30 AM — Pull-Up Competition • Faneuil Hall

1:45 PM — Relay Race • Bunker Hill Monument/USS Constitution

SATURDAY, DECEMBER 9, 2023

1:15 PM — Obstacle Relay • Gillette Stadium

HISTORY OF THE PATRIOT GAMES LOCATIONS



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MINUTE MAN NATIONAL PARK

The opening battle of the Revolution is brought to life as visitors explore the battlefields and structures associated with April 19, 1775, when hundreds of British troops arrived to seize weapons from American colonist, and witness the American revolutionary spirit through the writings of the Concord authors. <u>*READ MORE*</u>











BOSTON COMMON SOLDIERS' AND SAILORS' MONUMENT

Amidst various Civil War monuments, the Soldiers' and Sailors' Monument is a remarkable war memorial that features a female figure wearing a crown of 13 stars representing "America". *READ MORE*

FANEUIL HALL

The Faneuil Hall meeting room was the scene of the most stirring public meetings on the eve of the American Revolution with the great Patriot orators of the day sounding from its platform. It was at meetings held at Faneuil Hall in 1773 that the "tea crisis" was discussed by Patriots such as Samuel Adams and ultimately culminated in the December 16, 1773 Boston Tea Party. *READ MORE*

CHARLESTOWN NAVY YARD

Known also as the Boston Naval Shipyard and the Boston Navy Yard, the Charlestown Navy Yard served the U.S. Navy for 174 years. In 1800, the U.S. Navy established the Charlestown Navy Yard as one of the nation's first six navy yards. The Charlestown Navy Yard is home of two historic warships: the USS Constitution and the USS Cassin Young. *READ MORE*

BUNKER HILL

June 17, 1775, marked New England's first pitched battle with the British army, famously named "The Battle of Bunker Hill." This intense battle unfolded on hilly, fenced pastures across the Charles River from Boston. *READ MORE*



GAME DAY SCHEDULE

SATURDAY, DECEMBER 9, 2023

9:00 AM – Parking Lots Open

10:00 AM – ESPN College Gameday (Lot 5B)

11:00 AM — Gates Open • Fan Fest Opens (Enel Plaza) • ProShop Opens

12:10 PM — The March On

One of the greatest traditions in college sports: the Brigade of Midshipmen and the Corps of Cadets march onto the field in formation.

1:15 PM — Obstacle Relay

The finale of the Patriot Games takes place less than 2 hours from kickoff on the field at Gillette Stadium. The winning Academy will be presented with a trophy on the field following the relay.

3:00 PM — Kickoff is scheduled for 3:00 PM and will be broadcasted by CBS Sports.



TRANSPORTATION

MBTA

The MBTA Commuter Rail and Keolis will be providing round-trip, special event train service from Boston and Providence to the historic 2023 Army-Navy Game presented by USAA. There will be three round-trip special event trains from Boston and two from Providence. Tickets for all Army-Navy Game special event trains are on sale now, exclusively via the mTicket app.

Passengers will need to purchase separate special event train tickets for their desired outbound trip to Gillette Stadium, and their desired inbound trip back to either Boston or Providence following the conclusion of the game. Each one-way ticket is \$10 and sold exclusively via the mTicket app. Tickets for each special event train will be sold separately and need to be purchased for the correct corresponding outbound and inbound trains and station of origin (Boston or Providence). Tickets for each specific Army-Navy Game special event train are being sold on a first-come, first-served basis. Due to anticipated high demand, no refunds or exchanges will be available. Tickets must be purchased prior to boarding the event train. All passengers, including children 11 and under, must have a ticket to board the train.

PLEASE NOTE: These are special event trains and ticket sales will be stopped once the maximum capacity is reached. Regular Commuter Rail tickets and passes are not valid for special event trains.

The Boston special event trains will depart from South Station with stops at Back Bay (Copley Hotel area) and Dedham Corporate Center before arriving at the final destination of Foxboro Station (which is located approximately 1,000 feet from the Gillette Stadium gates, see map on page 15). The Providence special event trains will depart from T.F. Green with stops at Providence, Pawtucket/Central Falls, Attleboro and Mansfield before arriving at Foxboro Station. The schedules for Saturday, December 9 are:

SATURDAY, DECEMBER 9

BOSTON TRAIN 1:

- Depart South Station: 8:10 AM
- Depart Back Bay: 8:15 AM
- Depart Dedham Corporate Center: 8:35 AM
- Arrive at Foxboro Station: 9:10 AM

BOSTON TRAIN 2:

- Depart South Station: 10:10 AM
- Depart Back Bay: 10:15 AM
- Depart Dedham Corporate Center: 10:35 AM
- Arrive at Foxboro Station: 11:10 AM

BOSTON TRAIN 3:

- Depart South Station: 11:30 AM
- Depart Back Bay: 11:35 AM
- Depart Dedham Corporate Center: 11:55 AM

***** 13 *** ***

• Arrive at Foxboro Station: 12:30 PM

PROVIDENCE TRAIN 1:

- Depart T.F. Green: 8:00 AM
- Depart Providence Station: 8:20 AM
- Depart Pawtucket/Central Falls: 8:26 AM
- Depart Attleboro: 8:40 AM
- Depart Mansfield: 8:50 AM
- Arrive at Foxboro Station: 9:40 AM

PROVIDENCE TRAIN 2:

- Depart T.F. Green: 10:25 AM
- Depart Providence Station: 10:45 AM
- Depart Pawtucket/Central Falls: 10:51 AM
- Depart Attleboro: 11:05 AM
- Depart Mansfield: 11:15 AM
- Arrive at Foxboro Station: 12:00 PM

The first inbound Boston train will depart 30 minutes following the conclusion of the game. Each subsequent train will depart in alternating 30-minute intervals (Providence Train 1 will depart one hour postgame; Boston Train 2 will depart 90 minutes postgame; Providence Train 2 will depart two hours postgame; and Boston Train 3 will depart two hours and 30 minutes postgame). Passengers must purchase a return trip special event train ticket that corresponds with the correct train in order to board postgame.

Riders on Providence Train 2 and Boston Train 3 are encouraged to consider having their post-game meal at one of the **Patriot Place restaurants** while they wait for these respective departures.

Riders are reminded that any prohibited items that do not comply with the stadium's Clear Bag Policy will not be permitted on the trains and no personal items may be left on the trains during the concert. Live updates and departure times can be found by checking the Foxborough schedule. For more information, visit **mbta.com/destinations/gillette-stadium**. Passengers can stay connected with the Commuter Rail by calling customer service at 617-222-3200, following @MBTA_CR on X or signing up for T-Alerts at **mbta.com/alerts**.

RIDESHARE/TAXI

Gillette Stadium has a designated rideshare drop off and pick up location in Lot 15 (adjacent to Bass Pro Shops, see map pn page 15) for Uber and Lyft users. Fans must schedule an Uber or Lyft ride to and from the venue through their respective mobile apps in order to use those services.

Taxi pick up is also located in Lot 15A. Please see map on page 15.

PLEASE NOTE: Gillette Stadium makes no representation about the availability, cost, or quality of any rideshare, taxi or limousine service. The companies and individuals that operate these services are solely responsible for providing these services. Gillette Stadium suggests that you contact these companies and individuals in advance of an event to confirm that the services will be available or have a secondary plan for a safe ride home.



GAME DAY PARKING

Parking lots at Gillette Stadium will open at 9:00 AM and close one hour postgame.

TAILGATING POLICY

Tailgating in general parking lots may begin when the lots open unless directed by parking/security or public safety officials. Open fires are not allowed. All fires must be contained within a suitable and appropriate grill device and must be movable in the event of an emergency. "Fire pits" with open flames are not considered movable in the event of an emergency, and therefore are not allowed. All fires and/or grills should not be left unattended. Used charcoal briquettes and/or other burning material must be disposed of properly and not left on the parking surface to burn out.

OVERNIGHT PARKING

Overnight RV Parking associated with the 2023 Army-Navy Game presented by USAA is available now! Please use this link to purchase an overnight parking spot: <u>https://am.ticketmaster.com/gillettestadium/overnightparking</u>. Space is limited. Each order will be limited to one overnight RV parking pass. The cost is \$150 for Saturday night or \$300 for Friday and Saturday night. Overnight RV's will be allowed to arrive as early as noon on Friday, December 8 and must depart by noon on Sunday, December 10. Overnight RV parking passes MUST be purchased in advance. There will be no opportunity to purchase overnight parking on game day (December 9, 2023).



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GUEST CODE OF CONDUCT

Gillette Stadium is committed to creating a safe, comfortable, and enjoyable experience for all guests. Patrons are responsible for their conduct and for the conduct of their guests.

PATRONS AND THEIR GUESTS ARE PROHIBITED FROM THE FOLLOWING:

- Exhibiting behavior that is unruly, disruptive, irresponsible or illegal in nature.
- Using offensive language or obscene gestures, including using language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or instigating, inciting or encouraging a confrontation or physical contact.
- Interfering with any ongoing event, business activity or the enjoyment of others.
- Engaging in public intoxication.
- Verbally or physically harassing any guests or staff.
- Advertising or selling goods or services.
- Displaying signs, symbols, or images of a political nature.
- Smoking or vaping. Gillette Stadium is a non-smoking facility.
- Unauthorized transmission of accounts or descriptions of the game or event, including play-by-play data.
- Violating the terms of any applicable admission ticket license, policy or related laws.
- Declining to promptly return a ball that enters the stands.
- Failing to follow instructions of security personnel or law enforcement.

Patrons and their guests who violate these provisions will be ejected without refund and also may lose ticket privileges for future events. We thank you for adhering to our Code of Conduct.

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BAG POLICY & PROHIBITED ITEMS



All items brought into Gillette Stadium are subject to inspection.

THE FOLLOWING ITEMS ARE NOT PERMITTED IN THE STADIUM:

- Bags of any kind except:
 - One-gallon clear, plastic freezer bag (does not exceed 11" x 11")
 - Bag that is clear plastic, vinyl or PVC (does not exceed $12"x 12" \times 6"$)
 - Small wristlet or handheld wallet, with or without handle strap (does not exceed $6.5" \times 4.5"$)
- Animals (other than service animals assisting those with disabilities)
- Unmanned aerial vehicles including drones
- GoPro cameras and video cameras
- Tripods or monopods
- Portable folding and/or standalone chairs



- Seat cushions with pockets or zippers
- Strollers or baby seats
- Coolers or containers, including cans, bottles, and kegs
- Food or beverages*
- Illegal drugs and substances
- Weapons of any kind, including pocket/ utility knives
- Umbrellas
- Clothing or signs with wires, batteries or electronic components
- Selfie sticks or any stick or pole of any size
- Noisemakers, bullhorns, air horns, vuvuzelas
- Balloons
- Beach balls, lacrosse balls, inflatable soccer balls
- Fireworks, pyrotechnics, flares
- Laser pointers
- Hover boards and Segways
- Any item deemed inappropriate or dangerous by stadium management

* If you wish to request an exception to the stadium's bag policy, for medical supplies or dietary considerations please send an email to teamops@gillettestadium.com

PLEASE NOTE: Prohibited items will not be accepted at the stadium entrances for safekeeping. Please leave all prohibited items secured in your vehicle.

ALCOHOL POLICY

Fans who consume alcohol are encouraged to drink responsibly.

- You must be 21 years of age or older to purchase alcohol.
- The only IDs accepted at Gillette Stadium are valid, non-expired driver's licenses, and Government-issued state identification cards, passports or Military IDs showing picture and a birthdate.
- Duplicate and expired licenses, liquor IDs, birth certificates, police badges, or any other forms of identification are not accepted at Gillette Stadium.
- Each person may purchase no more than two (2) alcoholic beverages at any one time.
- All alcohol sales will be discontinued in the third quarter of the game.
- Sales may be discontinued earlier at the discretion of stadium management.
- Questions can be directed to the Guest Services booths located at mid-field on both the east and west sides of the Main and Upper Concourses.
- Patrons younger than 25 with out of state IDs must visit one of the Guest Services booths for an ID check before purchasing alcohol.



GILLETTE STADIUM MOBILE APP





SECURE MOBILE TICKETS: Take advantage of secure mobile tickets and transfers



EXPRESS PICKUP: Save time, skip the lines — order food and beverages via the Express Pickup option



NOTIFICATIONS: Stay up to the minute with push notifications for real-time, event-day alerts about traffic, weather, parking, news and more



EXCLUSIVE VIDEO: When you are at the stadium for Patriots games, watch exclusive video replays and LIVE camera angles you won't find on TV



GUEST ASSISTANCE CHAT: Get immediate answers at your fingertips to all your stadium amenity questions

GILLETTESTADIUM.COM/APP

CONCESSIONS

Gillette Stadium offers a wide variety of food and beverage options including pizza, BBQ, sausages, burgers, hot dogs, chicken tenders, pressed paninis and much more! For more specific information and locations of each concession option, please visit: https://www.gillettestadium.com/concessions/



HEALTH AND SAFETY

BE A GOOD TEAMMATE: VISIT RESPONSIBLY

KNOW BEFORE YOU GO

Gillette Stadium has earned a GBAC STAR[™] accreditation verifying the stadium has implemented the most stringent protocols for cleaning, disinfection and infectious disease prevention. Also, for your convenience, we have added hand sanitizing stations throughout the entire stadium and installed touchless toilets and sinks in all restrooms. In addition, we now limit the touchpoints between you and our staff members. The stadium only accepts mobile tickets and is also completely cashless. We believe maintaining these protocols will help us provide a safe environment for our players, staff and visitors.

PATRON SCREENING

Everyone who seeks admission into Gillette Stadium, including infants and small children, must have a ticket and must consent to a search of their person and anything they are carrying. Failure to consent to such search will result in denial of entry into the stadium. We ask that you cooperate fully with staff and arrive at the entrances with adequate time for entry.

Gillette Stadium has implemented EVOLV Express Systems, a weapons detection technology that provides for faster and more convenient security screening by not requiring fans to stop at a checkpoint.

Items deemed inappropriate by stadium management will not be allowed in the stadium. Please review the Gillette Stadium Bag Policy and full list of prohibited items at **gillettestadium.com/bagpolicy**. Prohibited item(s) will not be accepted at the stadium entrances for safekeeping. Please leave all prohibited item(s) secured in your vehicle. Individuals in possession of a prohibited item(s) may be denied admission to the stadium, ejected, arrested, prosecuted, and may forfeit the privileges of the season ticket holder of record. Prohibited item(s) that are discovered in the stadium will be confiscated.

By entering Gillette Stadium the ticket holder hereby waives any claims against the NFL, MLS, New England Patriots LLC, Kraft Soccer LLC, NPS LLC, other participating clubs, event organizers, performers and promoters, and any of their affiliates and agents. Gillette Stadium and its affiliated clubs, and its agents and affiliated entities are not responsible for injuries sustained in, on or around the stadium.

SECURITY ASSISTANCE

We believe that all patrons should have a fun and safe visit to Gillette Stadium. Please make our security team aware of any and all issues so they can be solved in a timely and professional manner.

If you require security assistance or want to anonymously report inappropriate fan behavior during an event, you should:



- Text 50894, call (800) 280-9529, or email customerservice@gillettestadium.com. Tell us your issue and location and we will respond.
- Tell a uniformed staff member or police officer.
- Visit our Guest Services booths located on both the Main and Upper Concourses at midfield

* Texts are monitored in real-time and senders will receive an acknowledgment of their text from stadium personnel. Any misuse of this service will result in the sender's number being blocked from future use. Further, we will work with the service provider to follow-up on such misuse. Note: Message and data rates may apply.

GUESTS WITH DISABILITIES



ACCESSIBLE SEATING MAP

ACCESSIBLE PARKING

Access to Gillette Stadium's licensed ADA parking spaces is restricted to patrons with a valid state issued ADA parking placard or license plate. If you have mobility issues but do not have a state issued disabled parking placard or license plate, please enter the P7 entrance from the south or the P2 entrance from the north. When you arrive,



inform the cashier that you require close parking and they will do their best to accommodate you, subject to availability.

ELEVATORS

There are six accessible elevator locations for guests with disabilities in the stadium. Accessible express elevators are located on the east side of the stadium adjacent to the E1 entrance next to the Ticketmaster gate (for guests with tickets to the Main, Mezzanine and Upper Concourses), and on the west side of the stadium adjacent to the W1 entrance next to the Bank of America gate (for guests with tickets to the Mezzanine and Upper Concourses). Also, an accessible elevator is located at the W3 Dell Technologies Suite Levels entrance for access to all levels.

For guests with disabilities sitting in the Putnam Club or Dell Technologies Suite Levels, accessible elevators are located on the east side of the stadium at the E2 and E3 Dell Technologies Suite Levels Entrances and on the west side of the stadium at the W2 or W3 Dell Technologies Suite Levels entrances.

INTERPRETERS

Guests requiring interpreting services for concerts and events should contact the ADA Coordinator in the Gillette Stadium Ticket Office at (508) 384-9191 / MassRelay (800) 439-2370. Guests should request an ASL interpreter at least three weeks prior to the event, to allow us time to procure a qualified interpreter.

RAMPS

Public, code compliant ramps are available at Gillette Stadium. These ramps are located at the Ticketmaster Gate, Bank of America Gate and CVS Health Gate. Fans are encouraged to review the respective Accessible Seating map listed above for exact location information.

RESTROOMS

All public restrooms are accessible to guests with disabilities. Family restrooms are located on the concourse behind sections 140, 203, 217, 224, 237, 304, 314, 326 and 336. Two family restrooms are also available in both the east and west Putnam Clubs.

WHEELCHAIRS

Gillette Stadium does not have wheelchairs available for use by guests, but the stadium does provide wheelchair and companion seating with enhanced sight lines on every level of the stadium and at all price points.

ASSISTIVE LISTENING DEVICES

Assistive listening systems (ALS) are available. Please visit Guest Services located at midfield on both the east and west sides of the Main Concourse and Upper Concourse.

SERVICE ANIMALS

Gillette Stadium welcomes service animals assisting guests with disabilities to the stadium. Guests requiring service animals are encouraged to contact stadium staff as early as possible for potential seating relocation purposes. Contact our service team at customerservice@gillettestadium.com for more information.





SHOPPING: Bass Pro Shops, Bath & Body Works, CardVault, Express, IT'SUGAR, PatriotsProShop, Petco, Ulta Beauty, Victoria's Secret, vineyard vines...

DINING: Axel & Byrne, Bar Louie, Citizen Crust, Crumbl, Davio's, Fat Tuesday, The Harp,Olive Garden, Scorpion Bar, Six String Grill & Stage, Skipjack's, Tavolino,Tropical Smoothie Cafe...

HEALTH & ENTERTAINMENT: Comedy Scene, Crazy Axes, Green Tangerine Spa & Salon, Helix eSports, LiveMusic Series, Muse Paintbar, Pure Barre, Rev'd Indoor Cycling, ShowcaseCinema de Lux, Splitsville Luxury Lanes, TopGolf Swing Suite, WormtownBrewery...



108 .01



DEAN COLLEGE STAGE

Earn points and redeem rewards



DOWNLOAD THE PATRIOT PLACE ADVANTAGE APP!

Earn points with every visit to Patriot Place, redeem exclusive rewards and discounts to your favorite stores and restaurants!



DIRECTORY: Scan the QR code below to view out full list of restaurants, shops and entertainment venues:





MERCHANDISE

Show you were a part of the history in officially licensed Army-Navy Game merchandise, available at the Patriots ProShop and <u>online</u>.



For more information, please visit our website for up-to-date FAQ's <u>https://www.gillettestadium.com/army-vs-navy/</u>

